

If you need to make a utility, property tax, or court payment, we encourage you to please use the below options that are available to you. However, if you need additional assistance on this or any issue, please contact City Hall at (423) 365-6441 and we will be happy to help you with your needs.

Option 1 – we have a designated secured drop box (with envelopes available) located just to the right of the front entrance of City Hall that you may drop your payments in. The box is checked daily and payments will be recorded promptly, either on the same day if dropped during regular business hours or the next day if dropped off after normal business hours.

Option 2 – you can pay online at <http://www.townofspringcitytn.com/>. You will see “make a payment” in the top right hand corner of the page. Click on it and it will take you to the page where you can make your payment. Just look for ‘PAY ONLINE’ under the option that you are paying. There is also instructions further down on that same page. If you do need further assistance in using this option you can call City Hall (423-365-6441) and we will be happy to help.

Option 3 – did you know that you can set up your utility bills to be automatically paid from your checking account? There is an additional 15 cent monthly transaction fee added to the amount of your bill by the processing company. If you would like to set your account up, please contact City Hall (423-365-6441) and we will be happy to help.

Option 4 – pay by phone at (423) 365-6441.